

# INRULE® FOR HEALTH AND HUMAN SERVICES

Automating and Managing Rules from Policy to Practice™

*"InRule was very instrumental in meeting our October 1 deadline and in complying with the Seven MITA Standards and Conditions, including use of a Business Rule Engine, modularity, and loose coupling."*

—Ravi Satya,  
Alabama Department of  
Public Health

## InRule Delivers Quantifiable Value to Health and Human Services

Health and Human Service (HHS) agencies are driven by passion to serve their constituents and by rules—regulations, policies, and calculations that determine their way of business. InRule Technology helps HHS agencies and their partners enhance the service you provide to the public, allowing you to more easily respond to new mandates – while reducing your costs. InRule Technology has made a real, measurable impact with dozens of public agencies at the national, state and local levels. In fact, InRule Technology's people will help ensure the measurable success of your project.



### REDUCE DELIVERY TIMES, EASILY RESPOND TO NEW MANDATES

New legislation requires HHS agencies to respond quickly to mandates. Unlike a traditional hard-coding approach, InRule is highly configurable and allows systems to be updated to meet changing needs in hours, not days. InRule was instrumental in helping states such as Alabama meet the October 1, 2013 deadline for ACA. And *InRule customers report reducing implementation efforts by 38%* compared to hard coding.



**REDUCE COSTS** The Oklahoma Healthcare Authority sought to reduce the number of uninsured Oklahomans, provide real-time eligibility results to applications, and uniformly apply policy to all applicants. According to the Kaiser Commission on Medicaid and the Uninsured, *"Oklahoma was the first state to maximize the use of technology through a web-based, fully-automated, real-time eligibility determination system that is available 24 hours a day, 7 days a week."*

*With an InRule-Powered System, the Oklahoma Healthcare Authority reduced costs by*

**18  
MILLION  
PER YEAR**

With InRule as the key technology for determining eligibility, the Oklahoma Healthcare Authority:

- *Reduced the number of uninsured children from 17% to 6%*
- *Reduced costs by \$18M per year*
- *Reduced eligibility wait times for most applicants from 30 days to an immediate response*
- *Manages 38,000 applications per month*

## InRule Program Eligibility



An InRule rules-based eligibility system qualifies applicants, validates their identification and determines eligibility for benefits. This approach can improve efficiency by reducing costs associated with distributing benefits, increasing accuracy, and improving overall quality of service delivered by the administering agency. Prior authorization, claims processing, and adjudication are complex processes, all streamlined by InRule. InRule powers Medicaid Eligibility systems in Oklahoma, Ohio, Georgia, Florida, and Alabama.

*Since deploying InRule, the time for nightly transaction processing for Arizona Department of Education dropped from 12 hours to 2 hours.*

### *More about InRule Technology in the Public Sector*



**THE MICHIGAN DEPARTMENT OF CORRECTIONS** uses InRule for TimeComp (sentence calculation). InRule helps MI DOC calculate over 1,000 rules daily to determine remaining sentences for every inmate.



**THE ARIZONA DEPARTMENT OF EDUCATION** uses InRule to manage transactions for membership, student and teacher courses, accountability, payments and more. Since deploying InRule, the time for nightly transaction processing dropped from 12 hours to 2 hours.



**THE NORTH CAROLINA DEPARTMENT OF TRANSPORTATION** uses InRule to validate rules and logic that helps drive their state automated driver licensing system.



**THE CALIFORNIA EMPLOYMENT DEVELOPMENT DEPARTMENT** uses InRule as a key part of their unemployment insurance application which validates eligibility, prevents fraud and processes payments.

To learn more about how InRule helps government agencies around the world put Policy into Practice, please visit [www.inrule.com](http://www.inrule.com)